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Executive Message

Dear NOVA Corporation Friends and Family,

As I write this, the events of September 11th are still fresh in my mind. It was a tragic day for all of us and I am sure that we all know where we were when we heard about the attack. Ten years have passed since that tragic day and I continue to think of the sacrifices that have been made by those people who volunteer to serve others to include those who have given their lives for this cause. You, the employees of NOVA, have all worked to make our nation more secure by supporting the warfighter each day. I want to thank each one of you who has given a part of yourself to further our country's quest for freedom.

NOVA continues to grow and we have added a new office in Columbia to support our corporate staff near Fort Meade as DISA has grown to be our largest customer. NOVA has established a Program Management Office to standardize our project management approach. NOVA is standing up a new contract in Bahrain that will give NOVA a substantial overseas foot print. We have a contract in Georgia that has doubled in size. As a company we continue to build trust and a reputation with our customers due in large part to the efforts of the people who work on site with our customers. I want to take this moment to say "Thank You!" to each of you for your efforts by giving our customers more than they expect each day. We have a great team!

As we look forward to the end of the year, the holiday season is approaching. For some this is the very best time of year as they feel connected to their family and are thankful for the blessings they have. For others, I fear this will be a very lonely time of year for them. I ask that each of you consider those around you as we go into this season and support them as you feel you can.

As always if you have a suggestion on how to make NOVA a better place to work, please let me know.

God bless each of you and your families,

George Brewster
Executive Vice President and COO

Project News

NOVA has been awarded the GSA 8(a) STARS II Government wide Acquisition Contract (GWAC). STARS II is an Indefinite Delivery/Indefinite Quantity (IDIQ) contract with a contract ceiling of \$10 billion over the life of 10 years (5 year base, 5 year option). The contract can be used by any Federal government agency and will allow NOVA to continue to bid on 8(a) contracts beyond our graduation from the 8(a) program in 2014.

NOVA was awarded a follow-on Task Order at the South-Theater Network Operations and Security Center (S-TNOSC), Fort Gordon, Georgia. In addition to increased staffing to account for growth in support of the Combined Enterprise Regional Information Exchange System-International Security Assistance Forces (CX-I), we gained additional staffing to provide Secret Internet Protocol Network Area Processing Center support. All told, we doubled our presence at Fort Gordon for the next year, thanks to the exemplary work of our personnel at that location.

NOVA was awarded a contract with DISA CSD at the Theater Enterprise Computing Center-Central Region (TECC-CR), in Bahrain to provide information technology services to support both operations and information technology support related requirements for the Command, Control & Battle Management Communications (C2BMC). The contract provides services for support and maintenance of information technology (IT) in the TECC-CR. Services will support the C2BMC suite which consists of operator workstations, mission servers, network management and performance monitoring equipment, and external connection equipment. On-site services will include 24 hours a day/7 days per week of systems administration and other support for operating systems, servers, networks, and specialized equipment. Personnel will perform IT support functions for the operation and maintenance of communications and automated information systems and equipment. Information Assurance functions are part of the system administration tasks.

Community

A vital component of the vision of NOVA Corporation is to empower employees to have a vested interest in the NOVA mission by providing opportunities for them to be involved in philanthropic outreach. It is invaluable for employees of NOVA to continuously seek avenues to be active members of the communities in which we operate. Without the commitment and support of NOVA Corporation, employees would not have had the opportunity to participate in the following outreach opportunities:

5K RACE FOR THE NATION

The 4th Annual 5K Race for the Nation took place on Saturday, August 6, 2011 in Chambersburg, PA. Two hundred participants assisted NOVA Corporation in raising \$5,000 in profit which will be split between the Chambersburg Steelers Youth League Football Team and the NOVA Corporation Scholarship Fund established to help Navajo students pursuing degrees in the fields of Information Technology, Engineering, and Computer Science.

NOVA JOINS the NAVAJO CHAMBER OF COMMERCE

NOVA Corporation recently became a member of the Navajo Chamber of Commerce. The primary function of the newly established organization is to promote Navajo/Native American business and community growth and development. A networking event was hosted by the Chamber of Commerce on Friday, September 9, 2011. Various members of the Navajo Nation Government, including the Navajo Nation President and Navajo Nation Council Delegates, were in attendance to endorse the organization and its members.

HONORING DINNER FOR NAVAJO NATION FAIR GRAND MARSHALL

NOVA Corporation sponsored an honoring dinner for Notah Begay III, the Grand Marshall of the 65th Annual Navajo Nation Fair Parade. The dinner was hosted by the Navajo Nation Vice-President, Rex Lee Jim, on September 9, 2011. Proceeds generated from the event will be contributed to the budget for Navajo Nation Scholarships.

NAU NATIVE AMERICAN PROGRAMS GOLF TOURNAMENT

The 11th Annual NAU Native American Programs Golf Tournament was held on September 17, 2011 in Flagstaff, Arizona. NOVA Corporation sponsored the luncheon for tournament participants. Ed Richards (Chairman of the NOVA Board of Directors), Roscoe Smith (member of the Navajo Nation Council), Eric Descheenie (Deputy Chief of Staff for the Speaker of the Navajo Nation Council) and Oscencio Tom (Marketing Associate for NOVA) were part of TEAM NOVA for the tournament that was created to generate revenue for various scholarships throughout Northern Arizona University's Applied Indigenous Studies Department.

NAU Native American Programs Golf Tournament
From left to right:
Ed Richards, Roscoe Smith, Eric Descheenie



New to NOVA Corp

Corporate - Chambersburg, PA

Tiffany Roth – Executive Assistant
Kathryn Thomas – Receptionist/Admin. Assist.
Michele Krebs – Senior Technical Recruiter

Fort Gordon, GA

Troy Green – Security Analyst
Brian Burekhalter – Network Administrator
Patrick Grimes – Systems Administrator

Mechanicsburg, PA

Stephen Shireman – Senior SAN Administrator

Corporate - Albuquerque, NM

Raquel Tenille – Contract Specialist
Pauline Prater – Senior Proposal Manager

Corporate - Window Rock, AZ

Oscencio Tom – Marketing Specialist

Bahrain

Ryan O'Donnell – Windows Administrator
David Herring – Project Manager
Leonel Herrera II – Sr. Windows System Admin.
Joseph DeRienzo – Sr. Unix/Linux System Admin
Julian Palmer – Sr. Network Engineer
Adam Gouldey – Unix/Linux System Admin.
Mark Hatch – Windows System Admin.

Letterkenny- Chambersburg, PA

Henry Gonzalez – Sr. Windows Systems Admin.



HAPPY BIRTHDAY!



Harold Cochran – October 2
Stephen Schleiden – October 17
Gary Smith – October 22
Michele Krebs – November 5
Ryan O'Donnell – November 6
Erik Brown – November 24
Joseph Bottom – November 24
Richard Conley – November 26
David Gannon – November 26

Pamela Plesz – December 3
William Zak – December 4
Ronald Ray – December 5
Patricia Wright – December 13
Brian Young – December 13
Julian Palmer – December 13
David Smith – December 14
Jonathan Carr – December 21
Rebecca Short – December 29

Security Education Corner

Your Foreign Contacts are reportable to the NOVA FSO and often the subject of misunderstanding. A reportable foreign contact is **NOT** a one-time conversation with a Foreign National (FN) that may occur at a PTA/PTO meeting or grocery store. Foreign contacts are reportable if a continuing personal or business relationship exists to include the bonds of friendship or personal affection. This includes sponsoring, hosting, and housing foreign exchange students. Social contact with FN's, such as neighbors or coworkers from past employment, are reportable. When you are traveling, CONUS or OCONUS, be mindful of FN's, or anyone else, who displays an unusual or persistent interest in your job or where you work. If you suspect you are being verbally phished, ascertain the identity and contact information of that person and report it to the FSO ASAP. **DO NOT** attempt to be a Counterintelligence (CI) Agent. If required, your information will be provided to the cognizant CI agency.

Should you need assistance, contact Mark L. Stieglitz, FSO, 717-262-9737, or Pam Plesz, AFSO, 717-262-9721, or at NOVA_FSO@NOVA-Dine.com. **Please call the FSO before formalizing any information in a letter or email.**

Announcements

“Character is not made in a crisis it is only exhibited.” Robert Freeman

NOVA employees are the best people. We exemplify excellence in and out of work. From the excellent client service we provide our customers to the community support and volunteer work so many of us engages in when we're not at work. Sometimes, though, we are thrust into situations that challenge and exemplify our character. Recently, Jonathan Carr, our Netbackup Administrator in Ogden, UT, was faced with just such a situation. While riding with some coworkers and friends on base, they witnessed a gentleman leap from a moving vehicle and suffer life-threatening injuries. Immediately stopping the vehicle, the team leapt into action and worked together to stabilize the gentleman by attending to his wounds, notifying the SP's, administering CPR and utilizing a defibrillator until the ambulance arrived. Jonathan, we are proud of you. Your courage in the face of adversity speaks of your strength and character.

From the 114th Signal Battalion for **Ron Plesz and Pat McCullough**: Ron Plesz and Pat McCullough were tasked with resolving a high level network connectivity issue for a visiting Senior Executive Service. The problem causing all computer connectivity in the SES's office to be inoperable was quickly identified and repaired. “Ron Plesz particularly showed incredible knowledge and was the leader for the other personnel who assisted. I have full confidence in your team above all the others.”

Kevin Thomas received kudos from the Chief of Engineering, Washington Headquarters, for his work to capture images of the “Raven Rock Mountain Complex regarding fixtures, water erosion and rainwater catchment buildings.” Keep up the great work, Kevin!

Brian Dee and Steve Edwards (Windows DPS team) received a note of thanks from the USTRANSCOM Customer, the DECC Ogden Director and the DECC Ogden Operations Division chief. Brian and Steve worked tirelessly throughout the weekend to resolve a problem until the customer was up and running again. “Please give my thanks to your team for the dedication and time spent correcting this issue. By them working thru the issue and bringing up the original server saved us time and money by not needing to do a complete rebuild.” Nice job!

The COR for NOVA's new Communications Satellite Air Time contract at Ft Huachuca has been deemed our performance during the first two months as, “Exceptional – Contractor performance continues to be more than exceptional.” We thank **LeRoy Paiz and Kelly Fifield**, whose contributions directly contributed to such a positive review.

Jerry Nelson continues to receive kudos and appreciation for the AutoChecklist tool that he developed:

“I just wanted to pass along some kudos and appreciation for the AutoChecklist. Other entities outside of CSD are using this tool with great success, and much appreciation for its functionality and ease of use. It makes it possible to work smarter rather than harder which is a much better use of government resources. Thank you for your time in developing this valuable tool.” *Michelle Staus, SMC Ogden Information Assurance Officer*

“Michelle, I just wanted to thank you for posting that last update to the tool! I was at a UNIX training course at FSO last week and the instructor said that he used it all the time. I think it is very helpful, especially for my team, so thanks again for keeping me posted. Say hi to Jerry for me and tell him to keep up the great work.”
T. Strobell, DLA J61

Dave Best, System Administrator, received recognition from Jerry Rinaman, DFAS-Systems Management Directorate. Mr. Rinaman commented that Dave's daily professionalism, dedication to duty, and positive attitude reflect well not only on him, but DISA as well.

Sean Melick was chosen to work with the Deloitte Engineer as a Software Mentor Lead. They put together a presentation and rule sets. Thank you for going above and beyond investigating a solution to help CD5.

Announcements cont.

Huge kudos to our **S-TNOSC team** who wins the award for the funniest story of the quarter:

Joe Lyon writes, "...just came from a SPECTRUM briefing that we organized and our John Peterson, from NMD, was preparing to give the brief to the government. We planned on just two people to give the brief to, but over the last couple of days more and more DACs and military wanted to attend - it was kind of weird. I had never seen the S-TNOSC so anxious for a briefing. LTC Addyman said he wanted the brief and would be in attendance, so the SGM, Mr. Ruggles, and on and on, packed themselves into the tiny briefing room until it was standing room only. John Peterson must have been [extremely nervous]. When the lights went out and John started to brief, LTC Addyman interrupted and said, "This isn't the brief I wanted!" I was a little alarmed. Then he said, "Looks like you guys just aren't tracking what I wanted," and walked out of the room. Now I'm very alarmed, shocked, searching for something to say. I noticed it was getting hotter in the room, or so it seemed. Mr. Ruggles looked at me and said something like, "Did you mess up again?" I cleared my throat and looked around the room and stated in the best clear voice I could muster, "This is a SPECTRUM user based brief, if you were expecting something else you might want to leave."

About then, LTC Addyman came back in pushing a cart that had a single black candle glowing on top of a double layer white cake with the NOVA logo decorated on it in black and red icing, congratulating NOVA on our 1 year anniversary at the S-TNOSC. Everybody was clapping and laughing. As the blood began flowing to my head again, I started laughing uncontrollably, thanking them, thanking everybody, they really got me. LTC Addyman made a brief speech and told us how glad he was that we were here at the S-TNOSC and what a good job we had been doing. I blew out the candle and make a quick little speech expressing my gratitude. WoW! I never had such a thoughtful customer, and I couldn't think of a better way to close out the first year of this contract. Absolutely NO regrets coming here, the S-TNOSC and NOVA was definitely the right choice - and that's an understatement - just don't know how else to put it, or how to emphasize it more. But I'm very happy to be involved with both of these organizations."

GREAT JOB TO THE ENTIRE S-TNOSC TEAM! Your dedication and commitment is clear and the fruits of your labor have paid off with a brand new award!

Lex Schul received a commendation from Charlie Zimmerman , Systems Admin, US Navy: Mr. Zimmerman states " Lex embodies the relationship that I seek when my group aligns with another organization: a true partner. He gives a positive impression of your organization and I respect him for that." Kudos to Lex for his positive attitude, excellent work ethic, and commitment to excellence.